### **BROMSGROVE DISTRICT COUNCIL**

# 16 NOVEMBER 2009 PERFORMANCE MANAGEMENT BOARD

#### PROGRESS UPDATE ON DATA QUALITY STRATEGY ACTION PLAN

Responsible Portfolio Holder	Councillor Roger Hollingworth Leader of the Council
Responsible Head of Service	Hugh Bennett Assistant Chief Executive

## 1. **SUMMARY**

To report to PMB on the progress on implementation of the Data Quality Strategy Action Plan.

#### 2. **RECOMMENDATIONS**

- 2.1 That the Board notes the attached update on the Data Quality Strategy Action Plan and makes any recommendations it deems appropriate.
- 2.2 That, in future, this update is provided together with the Performance Management Strategy update report which is submitted to the Board six monthly.

#### 3. BACKGROUND

- 3.1 This is the fifth update on progress on the implementation of the Data Quality Strategy submitted to PMB, the last one was submitted in May 2009.
- 3.2 External Audit Arrangements have changed as part of the move towards the Comprehensive Area Assessment (CAA) regime. The external auditors no longer provide a specific judgement score for Data quality as in previous years. Instead this is now taken into account when determining a performance management score as part of the Organisational Assessment.
- 3.3 At the time of writing this report the external auditors are finalising the Organisational Assessment, it may be possible to provide a verbal update on this to the Board at the meeting.

#### 4. DATA QUALITY STRATEGY ACTION PLAN

4.1 Appendix 1 shows the latest position on the data quality action plan. As the report was getting quite large then this is a summary report which shows only those actions that are not yet completed, with the full history for each. Completed actions have been removed.

A full version of the report, showing all actions including the completed ones has been retained for audit purposes and is available if required.

## 5. FINANCIAL IMPLICATIONS

5.1 No financial implications

## 6. **LEGAL IMPLICATIONS**

6.1 No Legal Implications

## 7. CORPORATE OBJECTIVES

7.1 Performance reporting and performance management contribute to achieving the objective of improving service performance.

## 8. RISK MANAGEMENT

8.1 There are no risk management issues

## 9. CUSTOMER IMPLICATIONS

9.1 None

## 10. OTHER IMPLICATIONS

Procurement Issues: None.		
Personnel Implications: None		
Governance/Performance Management: see 7.1 above		
Community Safety including Section 17 of Crime and Disorder Act		
1998: None		
Policy: None		
Environmental: None		
Equalities and Diversity: None		

## 11. OTHERS CONSULTED ON THE REPORT

Portfolio Holder	No
Acting Chief Executive	No
Corporate Director (Services)	No
Assistant Chief Executive	Yes

Head of Service	Yes
Head of Financial Services	No
Head of Legal & Democratic Services	No
Head of Organisational Development & HR	No
Corporate Procurement Team	No

# 12. APPENDICES

Data Quality Strategy action plan update

# 13. BACKGROUND PAPERS

None

## **CONTACT OFFICER**

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